

# Greater Greenwich Priority Areas



2022-2025 CHNA

Priority Area: Access to Care & Services			
Goal: Ensure all residents have knowledge of, and equitable access to, affordable, comprehensive, appropriate, quality health care.			
Our Approach →	Achievable and Measurable	Promote Equity	Leverage Assets
Key areas to address: ↓	Objectives <i>(What we must do to achieve this goal)</i>	Strategies <i>(How we will meet our objectives; reflect goal)</i>	Action Steps/Tactics/Initiatives <i>Specific activities or initiatives)</i>
<b>Prevention and Awareness</b>	<ul style="list-style-type: none"> <li>Decrease percentage of uninsured individuals and families</li> <li>Decrease the percentage of adults that report putting off needed care or preventive screenings</li> <li>Increase percentage of residents who can obtain their prescriptions and medical supplies</li> </ul>	<ul style="list-style-type: none"> <li>Partner with trusted community partners to promote health education in underserved communities</li> <li>Ensure residents can access transportation for medical and social needs</li> <li>Improve access to/awareness of about medication/prescription availability</li> </ul>	<ul style="list-style-type: none"> <li>Promote access to enrollment services for insurance and sliding fee scales (discounted services)</li> <li>Promote awareness of primary care and specialty care options and how to access</li> <li>Promote awareness of medication/pharmacy options</li> <li>Explore transportation barriers and solutions, including specialty care transportation issues</li> <li>Partner with senior living providers to assist with medical transportation improvements</li> </ul>
<b>Build Capacity</b>	<ul style="list-style-type: none"> <li>Increase the number of traditional and alternative (community- and technology-based) places people can access health care</li> <li>Reduce percentage of people who report missing a doctor's appointment or a visit to a healthcare provider because they did not have access to reliable transportation</li> <li>Increase the percent of adults who report having a regular primary care provider</li> </ul>	<ul style="list-style-type: none"> <li>Exam processes and policies that may be limiting access to services</li> <li>Expand use of telehealth</li> <li>Provide primary care in home and community settings</li> <li>Explore partnerships with school-based health centers</li> <li>Increase the availability and diversity of primary care providers, community partners, and care management services</li> </ul>	<ul style="list-style-type: none"> <li>Revise processes and policies to promote wider access to services</li> <li>Promote available medical services in the Greater Greenwich and Port Chester areas</li> <li>Expand hours of operation for care and services</li> <li>Hire, expand use of alternative care providers</li> <li>Expand partnerships with school-based health centers</li> <li>Partner with FQHCs and community health centers as primary care resources in the community</li> </ul>
<b>Effective Intervention</b>	<ul style="list-style-type: none"> <li>Reduce the percentage of people who indicate they were treated with less respect or received services that were not as good as others in the community</li> <li>Reduce disparities and health outcomes among underserved populations</li> </ul>	<ul style="list-style-type: none"> <li>Create welcoming care setting that honors diversity and reflects the community we serve.</li> <li>Improve coordination of primary and specialty health care</li> </ul>	<ul style="list-style-type: none"> <li>Increase implementation of Culturally and Linguistically Appropriate Services (CLAS) and DEI initiatives</li> <li>Share written information about CLAS and ways to incorporate in medical setting</li> <li>Promote participation of underserved populations in key chronic disease programs</li> </ul>